

Los Altos

COMMUNITY SERVICES BUSINESS RESOURCES

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Emergency Preparedness

No one knows when disaster will strike. The City of Los Altos encourages residents to be prepared - whether the emergency is as simple as a power outage, or as serious as a major earthquake.

Residents are advised to prepare to be without basic services - water, gas, electricity, phone service - for up to 72 hours, as emergency resources may be overwhelmed in the event of a large-scale emergency. By gathering basic supplies and developing basic emergency preparedness skills, residents can allow for emergency services to be used by those who need it most.



Upcoming Personal Emergency Preparedness Training



Community Emergency Response Team (CERT) Training



Emergency Supply Kits



Communication Plans



Los Altos PREPARE



Storm Preparation in Los Altos

Services

9-1-1 Communications

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Animal Control

Code Enforcement

Emergency Preparedness

Fire and Medical

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SANTA CLARA COUNTY EMERGENCY ALERT SYSTEM

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AlertSCC - Santa Clara County Emergency Alert System

American Red Cross - Emergency Preparedness

CDC - Emergency Preparedness & Response

Disability.gov - Emergency Preparedness

FEMA - Ready

Santa Clara County - Essential Emergency Supplies

Santa Clara County - Office of Emergency Services

City Emergency Preparedness



Personal Emergency Preparedness (PEP)

- PEP classes commenced in 2010 to inform and prepare individuals and families to be self sufficient for days after an area-wide emergency.
- PEP classes are 4 hours and no cost to the participant
- PEP classes are offered by Recreation and Community Services
- Topics include:
 - The impact of an area-wide disaster for individuals and community
 - Workplace and home safety
 - Earthquake emergency supplies to have available
 - What to do when your phones don't work; how to contact your family members
 - When and how to turn gas/electrical/water off
 - Fire Safety and how to use a fire extinguisher
 - Medical aid for the first five minutes after an event
 - Household hazardous materials
 - Senior citizen health and wellness



City Emergency Preparedness

June 23, 2015 Report to Council identified next steps based on survey results, discussions with Los Altos Prepare and planning with SCCFD:

- Assumption of the primary responsibility for Los Altos emergency community education and CERT volunteer training by SCCFD ✓
- Exploration of how the current LA/LAH CERT members can assist with the CERT program transition as well as provide ongoing support ✓
- Appropriation of \$15,000 annually for emergency preparedness-related items such as training materials, equipment, supplies, communication strategies, and matching funds for potential grant opportunities ✓
- Completion of an updated joint Emergency Operations Plan with the cities of Mountain View, Palo Alto and Sunnyvale – **in progress**



City Emergency Preparedness

June 23, 2015 Report to Council identified next steps based on survey results, discussions with Los Altos Prepare and planning with SCCFD (Cont'd):

- Enhancement of information provided via the City website regarding emergency preparedness ✓
- Collaboration with SCCFD, Los Altos PREPARE and other emergency preparedness related organizations through efforts of senior level staff in the Police and City Manager offices ✓
- Identification of the lead representative for overseeing the Emergency Volunteer Center program -in progress
- Evaluation of facility availability for CERT trainings ✓
- Identification of new sustainable communication strategies with a focus on regional/Countywide use - in progress



City Emergency Preparedness

Development of:

*City of Los Altos Community Emergency Preparedness Program
Implementation 2015/16 Work Plan*

Goals:

- Gather key stakeholders together on a regular on-going basis
- Ensure the City's EPP continues to evolve
- Utilize assistance of volunteers
- Take advantage of new opportunities to collaborate and enhance emergency preparedness



City Emergency Preparedness

Work Plan Objectives:

1. Train, organize and deploy available volunteer community resources for neighborhood emergency preparedness
 - Convene and promote City CERT program resulting in DWS designation for graduates
 - Conduct 2016 Cert Program and Los Altos DSW designation process
 - Provide community information and access via websites and social media to county-wide CERT training programs; BAT and EPP opportunities
 - Provide CERT refresher training
 - Develop systems to organize and notify CERTS, HAMS
 - Restructure PEP program
 - Disaster Psychology 1st aid training for BATs



City Emergency Preparedness

Work Plan Objectives (Cont'd):

2. Conduct and integrate CERTS, HAMS, BATs into the EOC drill on Oct. 15, 2015 with City staff
3. Organize and convene Stakeholder group to Develop
 - Roles & Responsibilities
 - Identify needs of the community mindful of the digital divide
 - Identify community outreach and engagement strategies
 - Recommend expenditures for 15k allocation
 - Meet twice per year
 - Annual EPP report & recommendations to Council in June
 - Plan next community emergency drill



City Emergency Preparedness

Organizational perspective

What is City doing?

- Police Captain will assist with emergency preparedness for the City and coordinate with SCCFD and OES
- Staff is attending training at County Operations of Emergency Services
- Planning for next drills including the next community drill
- Developing emergency preparedness content for City website
- Gearing-up for storm season

What can you do?

- Reach out to neighbors
- Provide support to the Los Altos Prepare program resources
- Recruit other neighbors to be BATs
- Become CERT qualified if possible



City Emergency Preparedness

Operational perspective during an emergency

- Role of Police services during an emergency
 - Protection of life and property; provide traffic controls and security
 - Police will activate CERTS & HAMS, if needed, to feed information to EOC
- Role of Fire
 - Performs rescue and search operations, fights fires and provides EMS services; responds to hazardous material events
- Unified Command Post in the field deals with the event
 - Staffed by Police and Fire personnel
 - Requests for supplies, equipment and personnel provided by EOC

